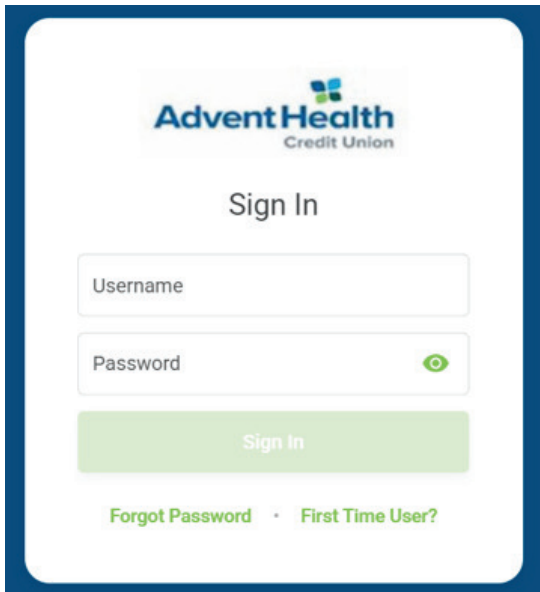
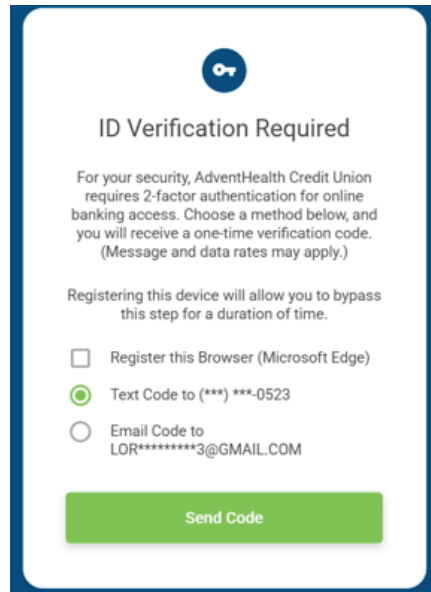


1. Sign in to Online Banking.

Go to the [Online Banking sign-in page](#), enter your username and password, and complete any required identity verification.



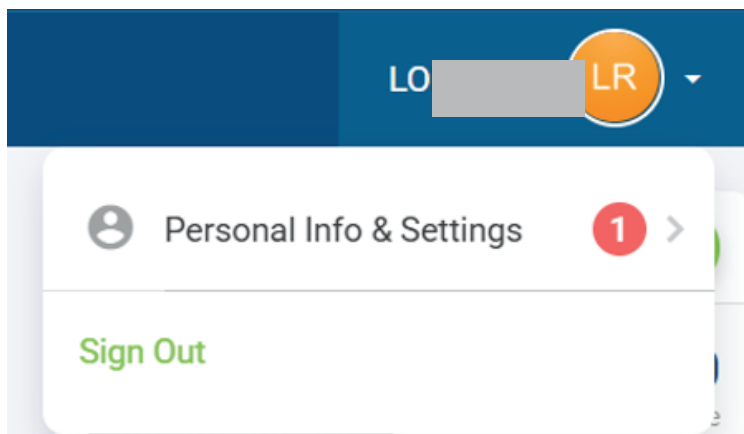
The sign-in page features the Advent Health Credit Union logo at the top. Below it is the text "Sign In". There are two input fields: "Username" and "Password". The "Password" field has a green eye icon to toggle visibility. A green "Sign In" button is below the fields. At the bottom, there are links for "Forgot Password" and "First Time User?".



The verification page has a blue key icon at the top. The title is "ID Verification Required". The text explains that 2-factor authentication is required for security and that a one-time verification code will be sent. Below this, it says "Registering this device will allow you to bypass this step for a duration of time." There are three options: "Register this Browser (Microsoft Edge)" with an unchecked checkbox, "Text Code to (***) ***-0523" with a selected radio button, and "Email Code to LOR*****3@GMAIL.COM" with an unchecked radio button. A green "Send Code" button is at the bottom.

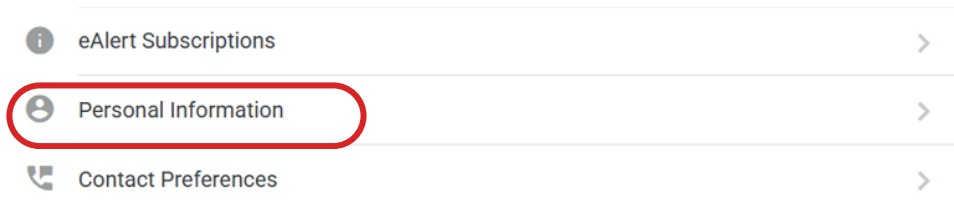
2. Open your account settings.

Click the arrow next to your name and select **Personal Info & Settings**.



3. Go to your personal information.

Select **Personal Information** from the menu.



A screenshot of a mobile app menu with three items: 'eAlert Subscriptions', 'Personal Information', and 'Contact Preferences'. Each item has an icon on the left and a chevron on the right. The 'Personal Information' item is highlighted with a red circle.

4. Choose a verification method.

Select how you would like to receive your identity verification code.

Let's Verify Your Identity

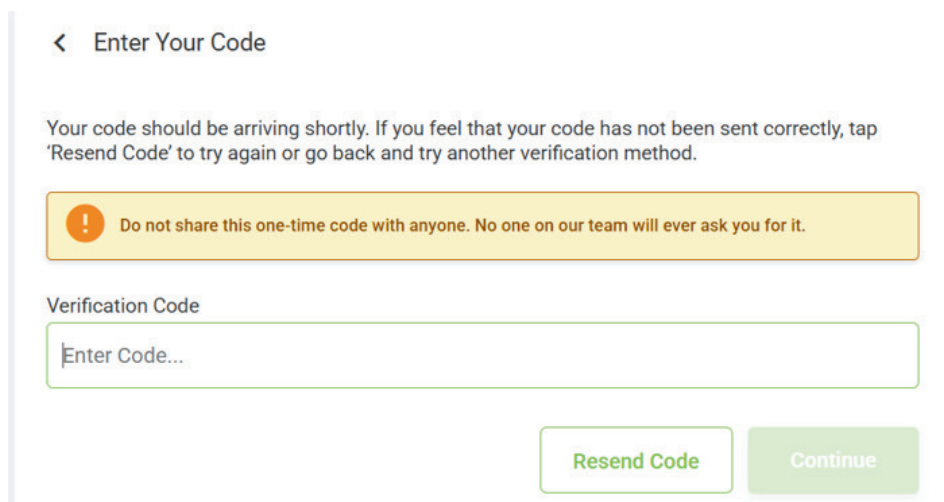
Since protecting your information is our top priority, we must verify it's you. Select a contact method to receive a one-time verification code to continue. (Message and data rates may apply.)

- ☐ Text Code to (***) ***-0523
- ☐ Email Code to LOR*****3@GMAIL.COM

Send Code

5. Enter your verification code.

Enter the code sent to you using your selected method.



A screenshot of the 'Enter Your Code' screen. At the top is a back arrow and the title 'Enter Your Code'. Below is a message: 'Your code should be arriving shortly. If you feel that your code has not been sent correctly, tap 'Resend Code' to try again or go back and try another verification method.' Below this is a yellow warning box with an exclamation mark icon and the text: 'Do not share this one-time code with anyone. No one on our team will ever ask you for it.' Below the warning box is a label 'Verification Code' and a text input field with the placeholder 'Enter Code...'. At the bottom are two buttons: 'Resend Code' and 'Continue'.

6. Review your contact information.

If everything is correct, no changes are needed. To make changes, select **Edit Personal Information** and update your details.

Personal Information

This is your primary membership address. If you receive mail from the credit union at another mailing address, please contact the credit union to update that address, if necessary.

Address

CLERMONT, FL 34711
LAKE

Email

L @GMAIL.COM

Phone Number

CELL (407) 575-0523 Phone 2 -

Phone 3 -

Your Code Word 

Edit Personal Information

7. Save your Changes.

Click **Update** to save your updated contact information.