



Lobby Hours:

Orlando

Monday - Thursday: 9am - 4pm
Friday: 7am - 2pm

East Orlando

Monday & Wednesday: 9am - 4pm
Friday: 7am - 2pm

Maitland

Tuesday & Thursday: 9am - 4pm

Summer Issue 2017

(407) 303 - 1527
Toll Free: (866) 303 - 9596
email: fh.credit.union@flhosp.org

www.fhcu.cc

Holiday Closings:

Independence Day
July 4th

Labor Day
September 4th

**ENROLL IN BILL PAY
for a chance to win a
BOSE SOUNDTOUCH!**



See back for details

President's Message

Our mission is to serve you, our members. Without you, Florida Hospital Credit Union (FHCU) would not exist.

It is hard to believe June is already here and we have a lot of exciting things to report. Some recent 2017 highlights are as follows:

- 15 Year Versus 30 Year Mortgage – Did you know that FHCU offers mortgage loans? Did you know that over the full life of a loan, a 30 year mortgage will end up costing more than double the 15 year option? Let FHCU help. Have questions, or want more information? Speak with a mortgage professional at (407) 761-4025 or (800) 979-9994 ext.1210.
- FH-Altamonte Branch Closing - I am sad to report that in April we had to close our branch in FH-Altamonte. We were asked to leave by hospital management because of the demand for clinical space. We are exploring other potential locations for a full-service branch and will let you when one has been determined.
- Support Center – I am pleased to report that starting in July FHCU will open a support center. The support center will provide first line telephone support, assist with password resets, mobile banking, bill pay debit and credit cards.
- Account To Account (A2A) Transfers – Do you know that you can transfer funds to and from your FHCU account to your other bank accounts? Once your A2A is set up, you can transfer funds (up to \$2,500 per transaction) between accounts at FHCU and your other financial institutions from your smart phone, laptop or computer at any time. No more cutting checks or trips to the bank. Simply go to our website under Personal Accounts/Account to Account and complete the one-time A2A authorization form. **Unlike other banks, there is no charge for this service.**
- Mobile Banking App with Bill Pay and Mobile Deposit – Remember FHCU provides the most robust and functional mobile app possible. The new mobile app is out and includes:
 - Mobile app and website
 - Mobile bill pay with single sign on
 - Account balances, histories with transfer capabilities and
 - Pay Anyone also known as P2P or Person to Person

If you have not already, please download the app and start using. **This is a major "game changer." Now members have access to FHCU without the need for full service branch locations.**

- FH-Apopka ATM – We are scheduled to install an ATM in the new FH-Apopka hospital sometime in November this year.

Please remember that all Publix Presto and WAWA ATM's are free to our members. Other surcharge-free ATM's are also available. Download the CU24 ATM Locator app on your smart phone for a list of surcharge free ATMs.

Please help us share the news about the Credit Union difference, and invite your friends and family to become members.

On behalf of the FHCU staff and our Board of Directors, have a great summer.

Sincerely,

John W. Martin, President/CEO



Our Mission:

To empower members to achieve their financial goals.



Florida Hospital Credit Union is an Equal Housing and Equal Opportunity Lender.



Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government. NCUA a U.S. Government Agency.

Stop in or visit:

It's M247
Online Banking



FLORIDA HOSPITAL
Credit Union
The skill to heal. The spirit to care.®

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Social Networking Security



If you use Facebook, MySpace, LinkedIn, or any Social Networking Community website, you may want to take a closer look at your privacy settings. The US-CERT, (United States Computer Emergency Readiness Team), offers some good tips on staying safe on social network sites. Among the important tips is simply recognizing that information you post on the web for your friends to read may be open for the world to read.

To learn more visit our securities website at www.cusecure.org



THE POWER TO FOLLOW YOUR DREAMS

Learn how we can help you
reach your dreams!

ENROLL IN BILL PAY for a chance to win a **BOSE SOUNDTOUCH!**



ENTER THE CONTEST BY LOGGING IN TO YOUR CREDIT UNIONS "IT'S ME 247 ONLINE BANKING" AND CLICKING "PAY BILLS" TO ENROLL!

One (1) Prize Winner will be selected on or about September 4, 2017 by a random drawing from all qualified entries received by a participating credit union between July 1, 2017 and August 31, 2017. You may incur a monthly service fee for Bill Pay. See your credit union for complete details, including contest rules, restrictions and alternate method of entry. Void where prohibited by law. Terms and Conditions may apply. No purchase necessary.

We're available even when we're not open! With It's Me 247 Online Banking, you can keep in touch with your accounts any time, from any place! Use It's Me 247 Online Banking to check balances, transfer money, and stay connected around the clock!

Stop in or visit:

It's Me 247
Online Banking

Board of Directors: Pat Deegan | Kathy Reep | Kristen Ulanoff | Cecil Lowry | Karen Schimpf | Greg Edris | Donald Bartlett | Sheryl Dodds

Supervisory Committee: Daniel Myers | Armando Tagalog | Albert Lee