

The skill to heal. The spirit to care.®



#### **Lobby Hours:** Orlando

Monday - Thursday: 9am - 4pm Friday: 7am - 2pm

#### **East Orlando**

#### **Maitland Support Center**

Monday - Thursday: 8am - 6pm Friday: 6:30am - 4pm

### Winter Issue 2018

(407) 303 - 1527 email: fh.credit.union@flhosp.org

www.fhcu.cc

## **Holiday Closings:**

**Christmas Day** December 25th

New Year's Day January 1st

Martin Luther King Jr Day January 15th

**Presidents Day** February 19th



**ENROLL IN E-STATEMENTS FOR A CHANCE TO WIN** AN XBOX ONE X

# President's Message

Our mission is to serve you, our members. Without you, Florida Hospital Credit Union (FHCU) would not exist. Most of us welcome in the new year with a resolution of becoming physically fit. Here at FHCU, we encourage our members to be financially fit, as well. Florida Hospital, AHRP and FHCU have several underutilized programs that can help educate you with your finances including:

- SmartDollar This is an excellent program offered by Creation Health. It teaches you how to handle money, reducing or eliminating debt and investments.
- AHRP Are you saving enough for retirement? Find out this and more by logging into your AHRP account.
- FHCU Credit Builder Program Whether you're looking to boost your low credit score or just starting out and need to establish credit; FHCU now has a line of products designed to help you achieve your personal financial wellness goals.

Our Mobile/Electronic Banking suite is in Full Swing! We hope that you will now consider making us your primary financial institution. Here are some of our new offerings.

• The FHCU Mobile Banking App

Our app offers comes with access to the following features.

- Mobile check deposits- allowing you to take a pic of check, for deposit to your account.
- A2A Transfers- giving you the ability to transfer funds between your FHCU accounts and accounts at other banks.
- Mobile bill pay- now with single sign on.
- Access to view your Account balances and history on the go.
- P2P or Pay Anyone- allowing you to split your bill or pay the babysitter and much more, without the need for cash in hand.
- CU24 ATM Locator- Find surcharge-free ATMs near you. PUBLIX & WAWA ATMs are always free!
- The Member Services Support Center Our newly added Support Center caters to a host of member services. These include, but are not limited to, first line telephone support, assistance with password resets, mobile banking, bill pay and loan inquiries. To get assistance from our Support Center, dial 407-303-1527 option 2.
- CardValet This app helps you to combat Debit Card fraud, by putting you in control of your DEBIT card. CardValet allows you to turn your Debit card ON or OFF, set dollar limits on merchants, receive alerts, and much more. Download the free CardValet app today to take control of your Debit Card.
- TRUECar- FHCU has teamed up with TRUECar; A car buying service that provides the luxury of shopping for your vehicle from the comfort of your home, or on the go! Just go to FHCU.CC to search for your car. Print your guaranteed price certificate, get your FHCU preapproval, and buy it!
- Text Banking & E Alerts- FHCU has Text Banking! Once enrolled, you can text "BAL" and receive a response in seconds! Text Banking also allows you to get alerts for withdrawals, large transactions, deposits and even loan payment reminders!
- Home Mortgages Did you know that FHCU offers mortgage loans? Did you know that over the full life of a loan, a 30 year mortgage will end up costing more than double the 15 year option? Let us help! Speak with a mortgage professional at (407) 761-4025 or (800) 979-9994 ext.1210.
- Home Equity Loans FHCU offers a competitive Home Equity Line of Credit (HELOC). Your credit line can be used for anything you choose- debt consolidation, home renovations, tuition, etc. Call 407-303-5700 ext. 4013 to speak with a HELOC Representative.

Please help us share the Credit Union difference, and invite your friends and family to become members.

Sincerely,

John W. Martin, President/CEO



#### **Our Mission:**

To empower members to achieve their financial goals.



HSM247

Stop in or visit





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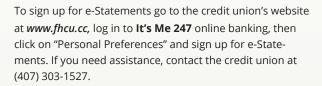
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# Sign up for e-Statements

- You can view a 18 month history of your account
- Your statement is available sooner than a mailed copy
- It's safer than being delivered to your mailbox



www.fhcu.cc



# POCKET-SIZED CONVENIENCE

You can take us anywhere with It's Me 247 Mobile Web Banking







# ENROLL IN E-STATEMENTS FOR ACHANCE TO WIN AN XBOX ONE X

One (1) Prize Winner will be selected on or about March 5, 2018 by a random drawing from all qualified entries received by a participating credit union between January 1, 2018 and February 28, 2018. Eligible members can enter the contest by enrolling for e-Statements through It's Me 247 Online Banking by clicking on "Info Center" and then "eStatement Options" and completing the enrollment. no purchase necessary. See your credit union for complete details, including contest rules, restrictions, and alternate method of entry. Void where prohibited by law.

We're available even when we're not open! With It's Me 247 Online Banking, you can keep in touch with your accounts any time, from any place! Use It's Me 247 Online Banking to check balances, transfer money, and stay connected around the clock!

Stop in or visit:

