



FLORIDA HOSPITAL
Credit Union

The skill to heal. The spirit to care.®



Lobby Hours:

Orlando

Monday - Thursday: 9am - 4pm
Friday: 7am - 2pm

East Orlando

Monday & Wednesday: 9am - 4pm
Friday: 7am - 2pm

Maitland Support Center

Monday - Thursday: 8am - 6pm
Friday: 6:30am - 4pm
By Appointment Only

Winter Issue 2018

(407) 303 - 1527

email: fh.credit.union@flhosp.org

www.fhcu.cc

Holiday Closings:

Christmas Day
December 25th

New Year's Day
January 1st

Martin Luther King Jr Day
January 15th

Presidents Day
February 19th

President's Message

Our mission is to serve you, our members. Without you, Florida Hospital Credit Union (FHCU) would not exist. Most of us welcome in the new year with a resolution of becoming physically fit. Here at FHCU, we encourage our members to be financially fit, as well. Florida Hospital, AHRP and FHCU have several underutilized programs that can help educate you with your finances including:

- **SmartDollar** – This is an excellent program offered by Creation Health. It teaches you how to handle money, reducing or eliminating debt and investments.
- **AHRP** – Are you saving enough for retirement? Find out this and more by logging into your AHRP account.
- **FHCU Credit Builder Program** – Whether you're looking to boost your low credit score or just starting out and need to establish credit; FHCU now has a line of products designed to help you achieve your personal financial wellness goals.

Our Mobile/Electronic Banking suite is in Full Swing! We hope that you will now consider making us your primary financial institution. Here are some of our new offerings.

• The FHCU Mobile Banking App

Our app offers comes with access to the following features.

- ✓ Mobile check deposits- allowing you to take a pic of check, for deposit to your account.
- ✓ A2A Transfers- giving you the ability to transfer funds between your FHCU accounts and accounts at other banks.
- ✓ Mobile bill pay- now with single sign on.
- ✓ Access to view your Account balances and history on the go.
- ✓ P2P or Pay Anyone- allowing you to split your bill or pay the babysitter and much more, without the need for cash in hand.
- ✓ CU24 ATM Locator- Find surcharge-free ATMs near you. PUBLIX & WAWA ATMs are always free!

• **The Member Services Support Center** – Our newly added Support Center caters to a host of member services. These include, but are not limited to, first line telephone support, assistance with password resets, mobile banking, bill pay and loan inquiries. To get assistance from our Support Center, dial 407-303-1527 option 2.

• **CardValet** – This app helps you to combat Debit Card fraud, by putting you in control of your DEBIT card. CardValet allows you to turn your Debit card ON or OFF, set dollar limits on merchants, receive alerts, and much more. Download the free CardValet app today to take control of your Debit Card.

• **TRUECar**– FHCU has teamed up with TRUECar; A car buying service that provides the luxury of shopping for your vehicle from the comfort of your home, or on the go! Just go to FHCU.CC to search for your car. Print your guaranteed price certificate, get your FHCU preapproval, and buy it!

• **Text Banking & E Alerts**– FHCU has Text Banking! Once enrolled, you can text "BAL" and receive a response in seconds! Text Banking also allows you to get alerts for withdrawals, large transactions, deposits and even loan payment reminders!

• **Home Mortgages** – Did you know that FHCU offers mortgage loans? Did you know that over the full life of a loan, a 30 year mortgage will end up costing more than double the 15 year option? Let us help! Speak with a mortgage professional at (407) 761-4025 or (800) 979-9994 ext.1210.

• **Home Equity Loans** – FHCU offers a competitive Home Equity Line of Credit (HELOC). Your credit line can be used for anything you choose- debt consolidation, home renovations, tuition, etc. Call 407-303-5700 ext. 4013 to speak with a HELOC Representative.

Please help us share the Credit Union difference, and invite your friends and family to become members.

Sincerely,

John W. Martin, President/CEO



ENTER FOR A
CHANCE TO **WIN!**



**ENROLL IN
E-STATEMENTS FOR
A CHANCE TO WIN
AN XBOX ONE X**

See back for details

Our Mission:

To empower members to achieve their financial goals.



Florida Hospital Credit Union is an Equal Housing and Equal Opportunity Lender.



Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government. NCUA a U.S. Government Agency.

Stop in or visit:

It's Me 24/7
Online Banking



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Sign up for e-Statements

- You can view a 18 month history of your account
- Your statement is available sooner than a mailed copy
- It's safer than being delivered to your mailbox



To sign up for e-Statements go to the credit union's website at www.fhcu.cc, log in to **It's Me 247** online banking, then click on "Personal Preferences" and sign up for e-Statements. If you need assistance, contact the credit union at (407) 303-1527.

www.fhcu.cc

ENTER FOR A CHANCE TO WIN!



ENROLL IN E-STATEMENTS FOR A CHANCE TO WIN AN XBOX ONE X

One (1) Prize Winner will be selected on or about March 5, 2018 by a random drawing from all qualified entries received by a participating credit union between January 1, 2018 and February 28, 2018. Eligible members can enter the contest by enrolling for e-Statements through It's Me 247 Online Banking by clicking on "Info Center" and then "eStatement Options" and completing the enrollment. No purchase necessary. See your credit union for complete details, including contest rules, restrictions, and alternate method of entry. Void where prohibited by law.

We're available even when we're not open! With **It's Me 247** Online Banking, you can keep in touch with your accounts any time, from any place! Use **It's Me 247** Online Banking to check balances, transfer money, and stay connected around the clock!

Stop in or visit:

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Online Banking

POCKET-SIZED CONVENIENCE

You can take us anywhere with
It's Me 247 Mobile Web Banking

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